



Kathryn L. Orban, Ed.D.
Superintendent of Schools

*Administration Office
Ronald H. Provard Education Center
1800 Hollywood Drive
York, PA 17403-4256
(717) 848-2814 Fax # (717) 843-6899*

Dear Parents,

The York Suburban School District Food Service Department has enrolled in an internet-based service called Café Prepay. This service will allow deposits of \$10 to \$75 directly into your student's account for meals using Visa, Master Card, or Discover for a fee of \$2.50. Participation in the service is voluntary; you may enroll at any time. You will need to know your student's 6-digit ID number.

Café Prepay also enables you to view your student's participation report, which means you can monitor your child's spending and see exactly what he is eating each day (via the Participation Report link). There is no charge for this service, but you will still need to enroll.

Café Prepay enables parents to keep track of their child's account balance. In addition, the website offers Automatic Replenish. This is optimal for the student whose lunch spending varies from day to day. With automatic replenish, when the student's account balance goes below a specified amount, another specified amount is then deposited into the student's account via credit card. Using "automatic replenish on low balance", the student will never run out of money. Conversely, your credit card will not be charged until the student's balance goes below the specified dollar amount.

To get started, you will first enroll at <http://www.cafeprepay.com>. You will be asked to enter your email address and a password, which will be used each time you log in. Please note that a valid email address is required and that Café Prepay stores any necessary personal information in a secure, offline database which is accessed only to process payments and send payment confirmations via email.

Please note that if you have used Café Prepay to add money to your student's account and have received a confirmation by 10 AM, that money will be available to use for lunch that day. (One exception: deposits made on the last day of the month are not available until the next day.)

If you have questions that are not answered on the website, we encourage you to use the "Contact" link for Café Prepay or call them toll-free at 1.866.642.9990. There is also additional information on the district website (www.yssd.org – "food service department").

We hope you find this service a convenient alternative.

Sincerely,

Joan E. Klinke
Coordinator of Food Services

(pos café prepay letter 2 – 3-7-11)